

# Faculty & Staff Guidance Line

**What?** This is a dedicated phone line for your faculty and staff to reach the TimelyCare team for guidance and support in cases of student distress.

**Who?** Any faculty or staff member can use this resource.

**Why?** Faculty and staff are often the first line of support for students who can benefit from care.

**How?** Call **833-4-TIMELY** any time, day or night.  
Connect with a TimelyCare professional and talk about how to best support your students' well-being.

## Use this service when a student:



Shows academic signs of distress.



Discloses problems with family, peers, a significant other, or a recent personal loss.



Refers to self-harm.



Isolates from peers, faculty, or staff.



Shows physical and psychological signs of distress.



Is identified by peers as potentially needing support.