Student Affairs | Planning and Assessment

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SPA Committee Meeting November 10, 2020 9:00 AM

Attendees: Erika Aust, Dr. Lawanda Dockins-Mills, Charlie Endicott, Seth Endicott, Khadijah Greene, Candace Henry, Ceaira Revels, Dr. Wallace Southerland, and Blossom Thao.

Dr. Southerland opened the meeting promptly at 9 AM. The group made introductions as some new faces were present.

SWOT Presentation by Dr. Lawanda Dockins-Mills

- Praised the SWOT Working Group for doing a great job and a great collective effort
- SPA Committee was asked to keep the document internal at this point
- The committee was asked to provide feedback and thoughts on the next steps
- Shared the comprehensive, division-wide report, noting precise, well-articulated goals should be the focus (not volume)
- Dr. Southerland pointed out the SU Strategic Plan has five goals
- The report includes a summary of recommendations for the SPA committee
- Made an additional recommendation to the report: the supervisors that oversee these units should meet with their staff to review the data

Dialogue about SWOT Report

- Dr. Southerland asked for reactions, thoughts, and questions regarding the report
- Ceaira liked the layout and added she would like to see feedback, data, and resolutions from the supervisors incorporated
- Candace thanked Lawanda, who deserves much of the credit for galvanizing the group. She liked the structure and organization of the report, as each unit is reported. She noted the need for recommendations regarding how to motivate the groups that did not report.
- Seth agreed the process was organized and well-done. He is excited for the follow-up and agrees with limited goals; with too many goals, the vision is lost
- Dr. Southerland reiterated the final recommendation, adding leadership agrees, a supervisors meeting will help identify goals and turn the report into an "action document" for each unit
- Dr. Southerland recommends each director to narrow SWOT analysis to 5-7 goals, as a natural next step to dwindle brainstorming to useful, manageable data
- The committee agreed the goals can be grouped by themes
- Seth recommended a meeting to talk about improvement of Student Affairs as a whole, division-wide, not just by unit. Dr. Southerland will direct Seth to the U: drive, as this was previously addressed by the committee

• Dr. Southerland advised the group to send an email with other suggestions, if thought of after the meeting

Proposal Assessment Consultations

- Dr. Southerland proposed half-day assessment consultation sessions with directors
- <u>Presentations would use the CAUSE model once the director has provided the data. The committee would provide feedback</u>
- Dr. Southerland shared a sample assessment schedule as well as the instrument of a draft assessment consultation sheet, which would be provided to each area to have clear feedback noted
- Dr. Dockins-Mills asked for clarification regarding if this was the next step from the quarterly data reports. Dr. Southerland confirmed as more of a learning opportunity for SPA and for the directors to become familiar with the feedback. Ultimately, this instrument would be the next phase. <u>Lawanda suggested taking a step further -- Part A: quarterly assessment document and Part B: SPA Assessment Consultations</u>
- Dr. Southerland made the distinction, quarterly data are collected to make the annual report less stressful. Dr. Heather Holmes, a unit director not on the committee, suggested the dashboard be updated quarterly, as the data are available.
- Dr. Dockins-Mills inquired about making the documents (the quarterly matrix) look more alike, to be more connected. Dr. Southerland will give thought to branding, as want to make clear to directors this is not a stand-alone effort and not intended to be extra work

Announcements

- Dr. Dockins-Mills announced her retirement at the end of December, offering to return on a consulting basis (with pay) to work on data
- Dr. Southerland shared the Student Affairs Assessment website, adding the next iteration includes culturally-responsive and other assessment tools and resources. He asked the members to share the website with their areas.
- Dr. Southerland will add book resources to the website. Dr. Dockins-Mills suggested added the <u>Culturally Responsive Leadership in Higher Education</u> from a recent campus book discussion
- A member suggested a communication update with assessment information when the quarterly reports are done. Dr. Southerland liked the idea to have a quarterly assessment newsletter that covers examples and leads people to the resources. Lawanda agreed good idea to keep assessment front and center. <u>SPA members supported the idea of some type</u> of quarterly assessment newsletter.

Meeting was adjourned at 10:07 AM

Minutes recorded by Belinda Poole

Minutes reviewed and approved by Dr. Wallace Southerland